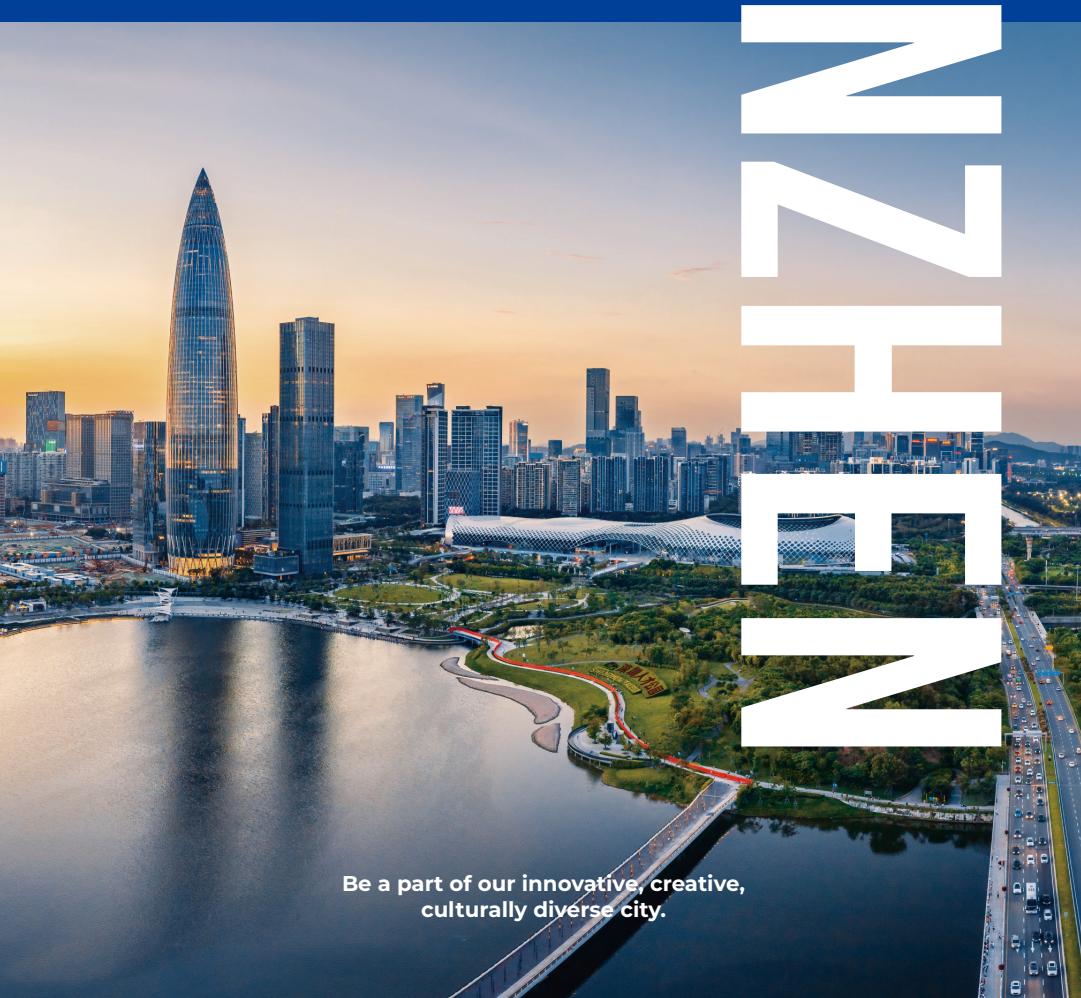


FOREIGNERS' GUIDE TO SHENZHEN

Welcome to Shenzhen

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A wide-angle, aerial photograph of the Shenzhen skyline during sunset. The city is illuminated by the warm glow of the setting sun, casting a golden light over the modern skyscrapers. In the foreground, a large body of water reflects the sky, and a modern bridge curves across it. The Shenzhen Bay Park is visible in the middle ground, with its distinctive white, undulating roof. The city's dense urban landscape stretches into the distance under a clear, blue sky.

Be a part of our innovative, creative,
culturally diverse city.

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Dynamic Shenzhen

**City of Miracles,
City of Innovation,
City of the Future**



- This is a brand-new city created by the Communist Party of China and the Chinese people after the reform and opening up.

This is an important window to show the world the achievements of China's reform and opening up.

- *Welcome to the City of Miracles,
City of Innovation, City of the Future*
—Shenzhen

1979 1980

2019

Established as a city in March 1979, Shenzhen became China's first Special Economic Zone in 1980.

In 2019, it was designated as one of the core engines of the Guangdong-Hong Kong-Macao Greater Bay Area and received Central Government support to build a pilot demonstration area of socialism with Chinese characteristics.

3.68
trillion yuan

In 2024, its GDP reached 3.68 trillion yuan, ranking third in China and eighth in the world.

Shenzhen maintained the top position in export volume among Chinese mainland cities for the past 32 years.



LOCATION

On the coast of southern China, adjacent to Hong Kong



LAND AREA

1,997 square kilometers



CITY FLOWER

Bougainvillea



About Shenzhen



POPULATION

17.98 million permanent residents as of the end of 2024
average age in Shenzhen – 32.5 years old



Ease your work and life

Living in Shenzhen



Arriving in Shenzhen



Service centers for expats

Shenzhen has established one-stop service centers for foreigners at major entry checkpoints, covering essential needs and services such as payment, communication, transportation, culture, tourism and immigration.

Information Overview



Payment Services:

Assistance in linking WeChat Pay and Alipay, cash withdrawal with foreign cards, foreign currency exchange, and small-change conversion services.



Communication Services:

On-site SIM card applications and telecom service consultation.



Transportation Services:

Sales and top-up of Shenzhentong travel cards, plus public transportation guidance.



Culture & Tourism Services:

Tourist information, itinerary planning, ticket booking, cultural tours, app recommendations for travel in Shenzhen, and the latest travel and consumption updates.



Immigration Services:

Q&A on entry/exit policies, visa assistance, and legal briefings for expats.

Locations of Service Centers

①

Shenzhen Bao'an International Airport:

East side of International Arrivals Exit, Terminal 3.
Service Hours: 24 hours.

②

Shenzhen Bay Checkpoint:

Corridor outside the Immigration Hall.
Service Hours: 6:00-24:00.

③

Futian Checkpoint:

Exit of Gate 2.
Service Hours: 9:00-21:00.



Visa on Arrival

Foreign nationals holding ordinary passports who have urgent needs to enter China, but do not have enough time to apply for visas at Chinese embassies or consulates abroad can apply for port visas for entry. Foreign nationals applying for port visas can submit applications in advance to the port visa authorities by themselves or through inviting parties, or apply on site upon arrival at ports in China.

Please visit the official website of the National Immigration Administration for a list of Q&As on China's port visas.



Scan the QR code to see the details



Residence registration

You should register your accommodation with the local police within 24 hours of arriving in Shenzhen.



Scan the QR code to learn how



Registering your accommodation

If you are staying in a hotel, hostel, short-term rental, or guesthouse, the staff who check you in will do this for you. If you are staying at a private residence, including your own, you or your host must complete the residence registration process. You can do this online or in person.



Work permits

You need to obtain a work permit and a work-type residence permit to legally work in China. Typically, your Chinese employer will help you apply for both.



Applying for a work permit.



Residence permits and visas

Foreigners who enter Shenzhen and need to reside or remain in the country for reasons other than diplomatic or official purposes shall file an application at the exit and entry departments of public security organs for the issuance, extension, change, and re-issuance of a residence permit, visa, or stay permit.

Scan the QR codes to find out how and where to apply for residence permits and visas.



Applying for residence permits



Applying for visas

Useful Apps

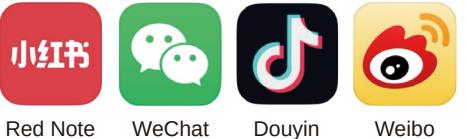
A variety of mobile apps make living in Shenzhen more convenient.
While many of these apps are only available in Chinese, they are easy to use.

Social media

Scan the QR code to learn how to sign up for a WeChat account.



Signing up
for a WeChat
account.



E-payment



WeChat Pay

Alipay

Online shopping



Taobao

Pinduoduo

JD.com

Getting around



Dining guide



Dianping

美团

Supermarkets



Freshippo

Ole'

Sam's Club

Food Delivery



Ele.me

Meituan Waimai

Cinema/event tickets



Maoyan

Taopiaopiao

Damai



Payment Methods

Foreigners in Shenzhen can use mobile payment easily, even without a Chinese mainland bank card or phone number, by linking an overseas bank card to major mobile payment platforms through the following methods:

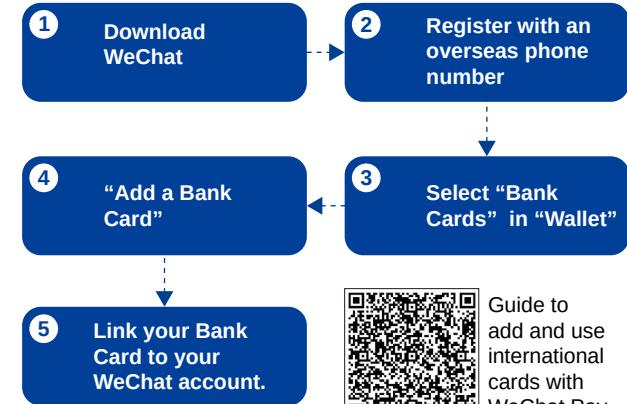


Payment service guide for overseas users in Shenzhen.



Linking overseas bank card to mobile payment platforms

WeChat Pay



Guide to add and use international cards with WeChat Pay

Alipay

The process is similar to linking an overseas bank card to WeChat Pay and it also allows linking international cards.



Guide to add and use international cards with Alipay

Opening a bank account

To apply for a bank card at a domestic branch, you typically need to present valid identification, such as a passport or a foreigner's permanent residence ID card. For specific requirements, please contact your nearest bank branch or the bank's customer service hotline.



Watch a video about how to open a bank account in Shenzhen.

Telecommunication Service

Major telecommunication service providers in China include:



China Mobile
(Hotline: 10086)



China Unicom
(Hotline: 10010)



Watch a video about how to get a SIM card in Shenzhen.



China Telecom
(Hotline: 10000)

Choose a telecom service provider and head to their official local outlet with your passport or foreigner's permanent residence ID card to get a SIM card.

Nihao Mobile

You can also get a SIM card at Nihao Mobile, which offers English service, fast delivery, and supports multiple payment options for expats.

Broadband

You can set up broadband at any official outlet of the major telecom service providers listed above (subject to coverage in your local community) with your passport or foreigner's permanent residence ID card and address.

Note: Loss of a mobile phone

Call your telecom service provider and report the loss. Freeze online banking service and e-payment accounts, such as WeChat Pay and Alipay. Change passwords on your social media accounts.

Transport

The city's convenient public transport system will take you away from the high-rises of downtown business centers and let you soak up local culture in ancient Hakka villages in the mountains and by the sea within an hour. You can call that Shenzhen Speed!



Air

Shenzhen Bao'an International Airport.



Scan for information and services about the Shenzhen Bao'an International Airport



Trains

Intercity railways connect Shenzhen to the rest of China. Major railway stations in Shenzhen include Shenzhen North Railway Station, Futian Railway Station, and Pingshan Railway Station. Shenzhen Railway Station also offers some high-speed train services.

Note: You can buy train tickets with your passport at the ticket offices or on the 12306 app and Trip.com (available in English).



Scan the QR code to learn the high-speed rail links in Shenzhen



Metro

Shenzhen's Metro network now has 16 lines in service, operated by Shenzhen Metro Group Co. Ltd. and Hong Kong MTR Corporation (Shenzhen) Ltd. Fares are distance-based, starting at 2 yuan (US\$0.27) per ride.



Scan for
Metro services.



Buses

Public bus routes take people to most of the communities around Shenzhen. Fares usually range from 2 yuan (US\$0.27) to 10 yuan (US\$1.38) per person.

Please note that exact cash payment is required, as no change will be given. Alternatively, you can use a transportation card or opt for e-payment methods.



Watch a video about
how to use public
transportation in
Shenzhen.



Ferry

Shekou Cruise Homeport

Shekou Cruise Homeport's ferries operate regularly between Shenzhen and Hong Kong International Airport, Hong Kong Central, Macao Outer Harbor, Macao Taipa, and Guangdong's Zhuhai and Zhongshan cities.



Scan the QR
code for more
information.



Scan the QR
code for more
information.

Shenzhen Airport Ferry Terminal

The Shenzhen Airport Ferry Terminal provides ferry service between Shenzhen and China Hong Kong City, Hong Kong airport, Macao Outer Harbor, Macao Taipa, and Macao Outer Harbor, Macao Taipa.





Shared bikes

Internet-based bike-sharing services became available in Shenzhen in October 2016 and have since seen rapid development. At present, the major shared bike operators in the city are Meituan Bike (yellow), DiDi Bike (mint and white), and Hellobike (blue and white).



"Yellow Cap" cabs

Shenzhen Bus Group has equipped its 6,000 taxis in "little yellow cap" with the AI-powered translation device "MossTalk." These taxis feature distinctive yellow roof lights, making them easy to recognize.

MossTalk supports two-way translation in more than 140 languages and can operate offline, offering international visitors in Shenzhen a more convenient travel experience.



Apply for a driver's license in China

You can apply for a driver's license in China without taking an exam if you have an overseas driver's license.



Scan for details.



Housing

Many people rely on real estate companies to find an apartment. It is important to carefully review the contract and thoroughly check the property before signing a contract.

Renting a property

When signing a lease, remember to bring your passport and residence permit, visa, or foreigner's permanent residence ID card. After signing the lease, remember to head to the local police station or management center for expats within 24 hours to register your new accommodation.

RENT

Paid in advance monthly or every three/six/twelve months. Negotiate payment schedule with the property owner.

DEPOSIT

Returned after tenancy ends. Usually equal to 1 or 2 months of rent.

MANAGEMENT FEE

Property maintenance. Paid monthly.

COMMISSION

Paid to real estate agency. Usually half a month or a month worth of rent.

UTILITIES

Usually paid monthly by the tenant.

Daily Necessities



Utility bills

You have various options to make payments. The easiest way to pay your bills is by using e-payment platforms like WeChat Pay or Alipay.



WiFi

Free WiFi is available in most public places such as train stations, the airport, cafes, restaurants, and malls.



Housekeeping

Having a domestic helper (ayi) can help make life much easier. They generally offer a range of services, such as cleaning, cooking, and child care. Ask your property management company, neighbors, or friends for recommendations.



Delivery services

Many companies provide courier services, ranging from local direct delivery to international shipping. You must present your passport or foreigner's permanent residence ID card when sending a parcel.

SF Express is a reliable delivery choice. EMS, run by China Post, offers domestic and international delivery services. International express brands like DHL, UPS, and FedEx also offer service in China.

Education

Shenzhen has established a well-functioned education system. There are a number of international schools for the children of expats.



Scan the QR code to learn more about education options.



Medical Care

Health insurance

Expats working in Shenzhen will be covered by social security, which includes pension, medical insurance, employment injury insurance, unemployment insurance, and maternity insurance.

Hospitals

Shenzhen has both public and private healthcare facilities. Many of these facilities offer medical care in various languages, including English.



Scan for hospitals in Shenzhen.



Scan for private hospitals with foreign language services in Shenzhen.

Online Appointment ①

The University of Hong Kong-Shenzhen Hospital

Scan the code to follow the hospital's WeChat official account "香港大学深圳医院" (ID: hkusz) and find the English version at the 医院概况 (Hospital Overview) or visit <http://www.hku-szh.org/en/>



Appointment Hotlines ②

1. Hotline for outpatient service

Tel: 0755-86913366 (English)

Service hours: 8:00-17:30, Monday to Saturday

2. Hotline for IMC (International Medical Center)

Tel: 0755-86913388

Service hours: 8:00-17:30 from Monday to Friday; 8:00-12:30, 14:00-17:30 Saturday and Sunday; excluding public holidays

1. Visit self-service kiosks on the outpatient building, and book services from Monday to Sunday.
Service Hours: 7:30 a.m. to 7:30 p.m.

2. Visit cashier's counters, and book services from Monday to Sunday

Service Hours: 8 a.m. to 5:30 p.m.

Reminder: The patient might not be able to see the doctor on the same day he or she makes an on-site appointment.



Shenzhen Qianhai Shekou Free Trade Zone Hospital

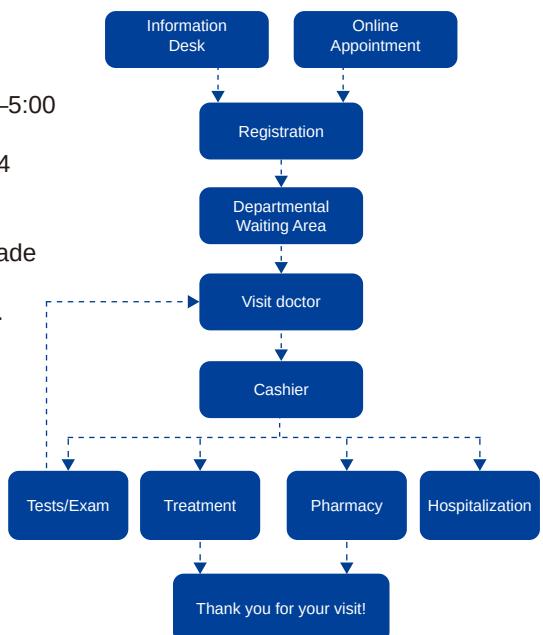
Hotlines

Switchboard: 0755-21606999

Emergency: 0755-26863563

Consultation: 0755-21606999

③ Steps to making an appointment



Reminder: Appointments can be made up to 7 days in advance (same-day appointments may not be available).

② Language support:

Most outpatient departments have medical staff who can communicate in English, and on-site English guidance service is also available.

Emergency Numbers

China has emergency numbers for specific purposes. Calls to these numbers are free and can be connected via any available mobile network.

119 – Fire and rescue. English service is available.

120 – Ambulance and paramedic service. English service is available.

110 – Police. English service is available.



Out for Fun

— Exploring Shenzhen

Travel Guide

Delve into the heartbeat of this modern metropolis to explore and enjoy the splendors that define Shenzhen's allure.



Scan to access the WeChat official account of the Shenzhen Municipal Culture, Media, Tourism and Sports Bureau.



Natural Splendors

Dubbed the city of 1,000 parks, Shenzhen boasts 1,290 parks. It also has a wealth of serene greenways, exuberant wetlands, and picturesque beaches that provide visitors with an opportunity to escape from the bustle of urban life and return to nature.



Scan for a complete guide to Shenzhen's parks, greenways, wetlands, and beaches.

Mangroves

The city has 296.18 hectares of mangroves which are mainly found in the Futian Mangrove Nature Reserve and partly in Shajing, Fuyong and Xixiang in Bao'an District, Shahe in Nanshan District, and Baguang, Kuichong and Nan'ao in Dapeng New Area.

The Futian Mangrove Nature Reserve has been listed as one of the key protection organizations by the International Union for Conservation of Nature and is one of the Chinese organizations of the Man and Biosphere Programme.

The 14th Meeting of the Conference of the Contracting Parties to the Ramsar Convention on Wetlands (COP14) in Switzerland's Geneva officially passed a draft resolution on building an international mangrove center in Shenzhen on Nov. 13, 2022.



Urban Landmarks

Landmark structures in Shenzhen, China's first UNESCO City of Design, stand as impressive architectural feats that blend grandeur and sophistication with sleek designs.



Scan to take a tour of the city's iconic landmarks.



Nestled against Lianhua Hill, the Shenzhen Civic Center stands as a prominent and iconic landmark.



The Ping An Finance Center Tower, a 118-story and 599-meter-tall skyscraper, is one of the landmarks in Shenzhen.



The Bay Glory Ferris wheel.



Dominating the skyline, the striking "bamboo shoot" structure, known as the China Resources Tower, showcases a captivating and sci-fi-inspired design.



Cultural Hotspots

Shenzhen has established itself as a city of reading and a city of libraries. It is also known for its efforts to ensure that cultural heritage preservation runs parallel to the creation of new cultural landmarks.



Scan to access a complete guide to Shenzhen's cultural hotspots.





Shenzhen Art Museum

(New Venue)

The Shenzhen Art Museum (New Venue) boasts a construction area of 66,000 square meters, with an exhibition area of 16,000 square meters and a semi-outdoor sculpture exhibition area of 3,900 square meters. The facility houses 18 art exhibition halls and auxiliary spaces including an art gallery, an academic lecture hall, an art library, a volunteer service space, and an artistic derivative store.

Tel.:

+86 0755-28062004、0755-28062007

Service Hours:

10 a.m. to 6 p.m. (Entry closes at 5:30 p.m., excluding holidays).

Add:

30 Tenglong Road, Longhua District

Metro:

Line 4 or 6 to Hongshan Station (红山站), Exit A1

Shenzhen Library North Division

With a total floor area of 72,000 m², the Shenzhen Library North Division has six floors above ground and three floors underground. Home to a collection of 5 million volumes, it is a comprehensive and intelligent library featuring literature collection, public education, idea exchange, cultural transmission, reading campaigns, and creative events.

Service Hours:

9:00 a.m.-9:00 p.m.

Add:

30 Tenglong Road, Longhua District

Metro:

Line 4 or 6 to Hongshan Station (红山站), Exit A1





Shenzhen Science and Technology Museum

The Shenzhen Science and Technology Museum is located in the heart of Guangming Science City. The 128,300-square-meter museum is divided into seven major functional zones and four permanent exhibition halls that incorporate digital experiences. By presenting cutting-edge scientific and technological achievements, the museum is committed to popular science education and stimulating the public's enthusiasm for scientific exploration.

Service Hours:

10:00 a.m. to 5 p.m. (Tuesday to Friday)
9:30 a.m. to 5:00 p.m. (Saturday and Sunday)
Closed on Monday (excluding holidays)

Add:

Intersection of Guangming Boulevard and Guanghui Boulevard, Guangming District

Metro:

Line 6 to Guangming Station (光明站), Exit D

Shenzhen Museum of Contemporary Art and Urban Planning

Sitting at the center of Futian District, the Shenzhen Museum of Contemporary Art and Urban Planning (MOCAUP) plays an important role in the communication, inheritance, and development of contemporary art and urban culture of Shenzhen.

Service Hours:

10:00 a.m. to 6 p.m. from Tuesday to Sunday (No entry starting from 5:30 p.m.)

Closed on Monday

Tel:

0755-82760159

Add:

184 Fuzhong Road, Futian District

Metro:

Line 3 or 4 to Children's Palace Station (少年宫站), Exit A2



Shenzhen Universiade Center

Shenzhen Universiade Center consists of a main stadium, a main gymnasium, a natatorium and other fitness facilities. It served as the main venue of the 26th Summer Universiade in 2011, and is one of the venues for the 15th National Games.

Add:

3001 Longxiang Boulevard, Longgang District

Metro:

Line 16 to Universiade Center Station (大运中心站), Exit D

Shenzhen Sports Center

The upgraded Shenzhen Sports Center in Futian District is a new sports landmark in the city. Its main facilities include a 45,000-seat stadium, a 15,000-seat gymnasium, and a swimming and diving hall.

Add:

2006 Sungang West Road, Futian District

Metro:

Line 7 or 14 to Huangmugang Station (黄木岗站), Exit 7

Shenzhen Bay Sports Center

Nicknamed "Spring Cocoon," the Shenzhen Bay Sports Center is one of Shenzhen's most iconic landmarks. It comprises a 20,000-seat stadium, a 13,000-seat gymnasium, a natatorium, and other facilities.

Add:

3001 Binhai Boulevard, Nanshan District

Metro:

Line 2, 11 or 13 to Houhai Station (后海站), Exit L, then walk around 1.2 km



International Events

Shenzhen, China's youngest city, is full of vitality. In this land of potential, an increasing number of trendsetting cultural and sports events, world-renowned exhibitions and conventions, and traditional festivals are becoming a defining feature of the city.



Scan to browse through Shenzhen's major exhibitions.



Shenzhen Bay MixC

Located amid landmarks such as the China Resources Tower, Shenzhen Bay Sports Center and Shenzhen Bay Culture Square in the Houhai commercial area, the Phase II project reinforces its status as one of Shenzhen's major retail destinations by adding nearly 300 new brands, including more than 120 first stores. It brings the combined Shenzhen Bay MixC ecosystem to more than 500 brands across both phases.

With a floor space of over 150,000 square meters, the shopping center has dedicated more than 60,000 square meters to cultural programming, including the Shenzhen Bay Art Museum, an immersive theater and a digital art center. Although those cultural facilities are scheduled to open by 2026, a large-scale cultural program, the "Bay to Art" MixC Art Season has launched with more than 100 art and cultural experiences already on offer.

Add: No.2888, Keyuan Road South, Nanshan District

Metro: Houhai Station (后海站), of Line 2 and Line 11, Exit G

Shenzhen Joy City

Featuring nearly 400 brands, Shenzhen Joy City stands out with its diverse commercial offerings and innovative operational model. It is Shenzhen's first art and trend-themed street, first rooftop urban social space, and first youth culture and entertainment hub.

As the flagship commercial property of COFCO Group, the mall occupies a prime location in the Guangdong-Hong Kong-Macao Greater Bay Area — the heart of the Qianhai-Bao'an CBD. The mall has a total floor area of 250,000 square meters.

Add: Intersection of Chuangye No.2 Road and Qianjin No.1 Road, Bao'an District

Metro: Lingzhi Station (灵芝站) of Line 5 and Line 12, Exit F



Scan to access a complete guide to Shenzhen's major shopping malls.

Shenzhen Antique City

A vast selection of mostly reproduction antique furniture, calligraphy, porcelain, and jadeite items is available here.

Genuine antiques can be quite expensive, so be prepared to pay a premium and make sure to obtain proper certification. Please note that items dated before 1795 are prohibited from being taken out of China. Shenzhen Antique City is located within the faux historic Chinese-style buildings, about 300 meters west of the subway exit. It's also an excellent place to purchase tea sets. Bargaining is customary and expected.

Add: 168 Xinxiu Road, Luohu District

Metro: Line 2 to Xinxiu Station (新秀站), Exit A

Shuibeい International Jewelry City

For all that glitters, head to this jewelry trading market built on a truly Shenzhen scale. With 200 retailers stocking everything from agate to zircon, it helps to know what you're looking for. There are also places selling all manner of jewelry accessories and tools if you want to make your own. A marked trail through the complex takes shoppers from one zone to another.

Add: 2 Beili Road North, Luohu District

Metro: Line 3, 7 to Tianbei Station (田贝站), Exit F



Tax Refund for Departing Travelers

The departure tax refund policy allows travelers from outside the Chinese mainland to claim a refund of value-added tax (VAT) on goods purchased at designated tax-free stores when leaving the mainland through eligible checkpoints. Travelers from outside the Chinese mainland include foreigners and residents of Hong Kong, Macao, and Taiwan who stay on the Chinese mainland for no more than 183 consecutive days. Valid ID documents include passports, Mainland Travel Permits for Hong Kong and Macao Residents, and Mainland Travel Permits for Taiwan Residents.



Scan the QR code to see the details

Refund-upon-departure flowchart



Downtown Duty-Free Shop in Shenzhen

Name: UpperHills Urban Duty Free Shop

Add: Intersection of Huanggang Road and Sungang Road, Futian District

Area: Nearly 3,000 square meters

Features:

* The duty-free shop offers a wide range of products, covering perfumes, cosmetics and skincare products, watches and jewelry, wines and spirits, and electronics. It also features a zone showcasing innovative products from Shenzhen-based brands such as Huawei and HONOR.

* The shop is equipped with POS terminals for international bank cards and digital renminbi payment options, making transactions convenient for overseas visitors. It also provides a "refund-upon-purchase" service for departing travelers.

Refund-upon-purchase flowchart



Culinary Delights

In Shenzhen, a melting pot of migrants, the culinary landscape mirrors its diverse population, who hail from all over the country as well as the globe. From flavors spanning the northern and southern hemispheres to China's eight principal cuisines, Shenzhen offers an assortment of authentic dishes that reflect the vibrancy of this bustling city.



Scan to read a general introduction to diverse Shenzhen cuisines.



City Sightseeing Bus Routes

1

City Center Line

This loop line departs from and returns to Window of the World, covering classic landmarks in Nanshan, Futian, and Luohu districts. This route is ideal for first-time visitors or those showing friends around Shenzhen to experience the city's culture and modern urban charm.

Operating Hours: 10:00–20:00

Loop Duration: 85–100 minutes

Bus Frequency: Every 20 minutes

Route: Window of the World → Splendid China → Shenzhen International Garden and Flower Expo Park → Chegongmiao → Civic Square East → Customs Complex Building → Shanghai Hotel → Diwang Mansion → Civic Center → Xiasha → OCT Harbor → Window of the World

2

Blue Coast Line

A loop line departing and terminating at Window of the World, this route explores popular spots in Shekou and offers stunning sea views of western Shenzhen.

You can visit the K11 ECOAST cultural and retail complex, stroll along Dasha River Ecological Corridor, often called Shenzhen's version of the Seine River, savor a wide variety of international cuisines and enjoy art exhibitions at Sea World, and admire colorful flowers at Lihuashan Park.

Operating Hours: 10:00–20:00

Loop Duration: 90–95 minutes

Bus Frequency: Every 20 minutes

Route: Window of the World → Splendid China → OCT Harbor → Binhai Shahe East Interchange → Nanyou Metro Station → Shekou Cruise Center → K11 ECOAST → Sea World South → The Peninsula → Sports Square → Shenzhen Bay Port → Lihuashan Park → Window of the World

3

Bay Area Charm Line

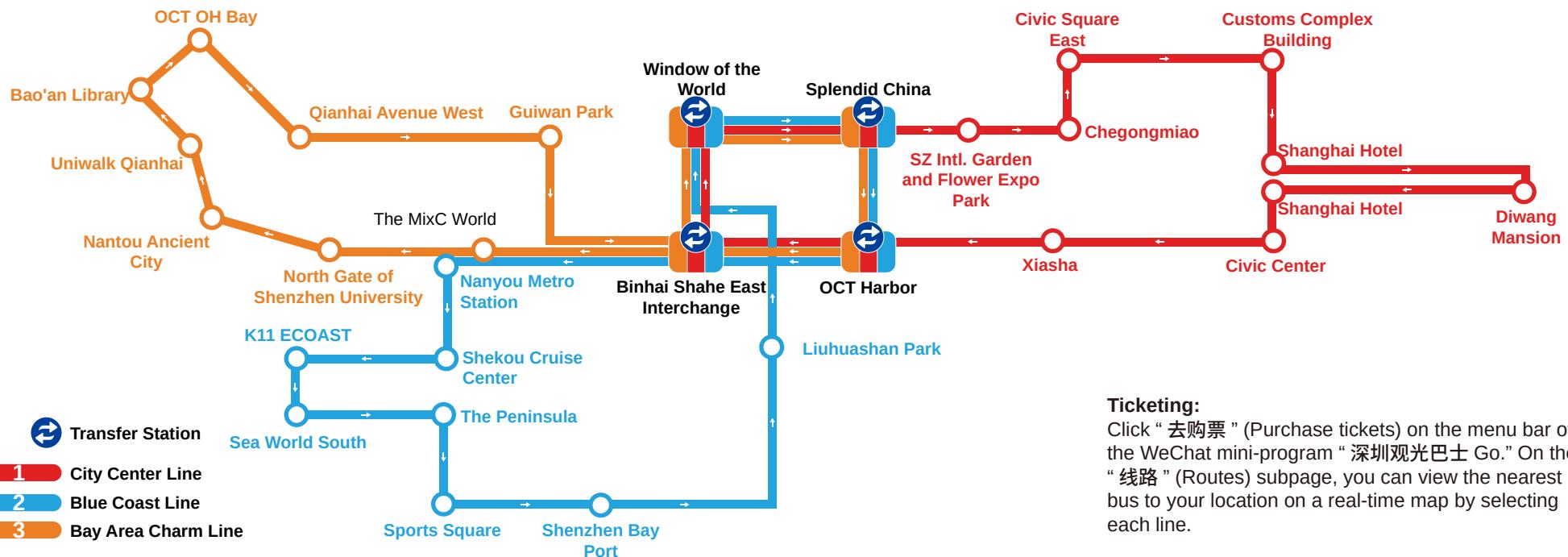
Starting and ending at OCT Harbor, this loop line covers popular spots in Qianhai, showcasing the diverse facets of Shenzhen.

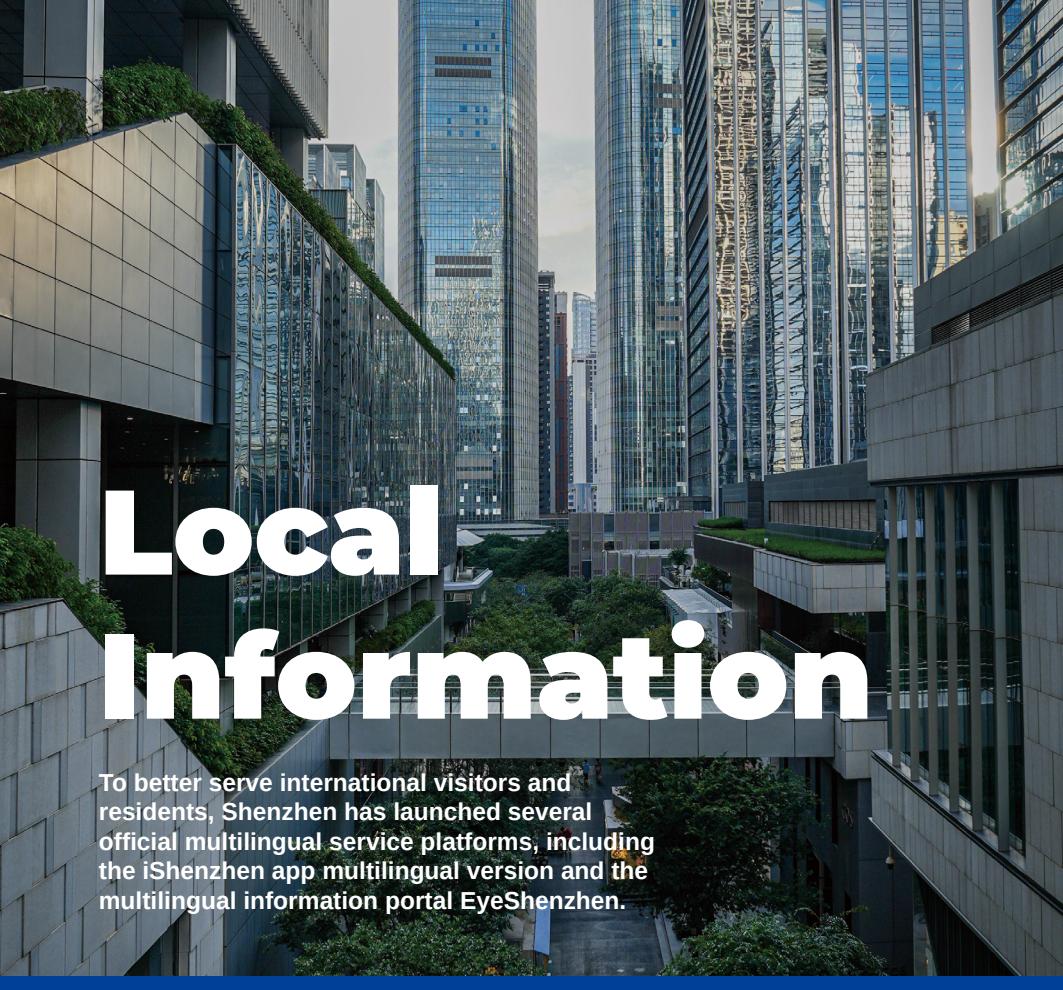
Explore the trendy MixC World shopping mall, admire the historic charm of Nantou Ancient City, take in the dazzling Bay Glory Ferris wheel and waterfront views at OH Bay, witness Qianhai's rapid development and vibrant energy, and enjoy stunning coastal sunsets at Qianhai Stone Park.

Operating Hours: 10:00–20:00

Loop Duration: 90–95 minutes

Route: OCT Harbor → Binhai Shahe East Interchange → The MixC World → North Gate of Shenzhen University → Nantou Ancient City → Uniwalk Qianhai → Bao'an Library → OCT OH Bay → Qianhai Avenue West → Guiwan Park → Binhai Shahe East Interchange → Window of the World → Splendid China → OCT Harbor





Local Information

To better serve international visitors and residents, Shenzhen has launched several official multilingual service platforms, including the iShenzhen app multilingual version and the multilingual information portal EyeShenzhen.

iShenzhen app (multilingual version)

The "iShenzhen" app is the official government service platform launched by the Shenzhen municipal government. Its multilingual version, with English, Japanese, Korean, French, Arabic, Spanish, Russian, German, and Portuguese versions available, is designed to offer convenient online services for expatriates.

How to download:

Search for "i 深圳" in major app stores to download the app.

EyeShenzhen multilingual portal

<https://www.eyeshenzhen.com/>

EyeShenzhen is Shenzhen's official multilingual information portal, offering practical information about living, working, and studying in Shenzhen, as well as information about government policies, transportation, healthcare, culture, education, tourism, business services and more. It has English, Spanish, French, German, Japanese, Korean, Russian, Arabic, and Portuguese versions.

How to access:

Visit the official website (www.eyeshenzhen.com).



Follow
EyeShenzhen's
WeChat official
account.



Visit the
website on
your mobile
device.

Shenzhen Government Online

<https://www.sz.gov.cn/en/>

The English version of the Shenzhen Municipal People's Government's official website.

Shenzhen Daily

Launched on July 1, 1997, Shenzhen Daily is the only English-language daily in South China.



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The Foreign Affairs Office of Shenzhen Municipal People's Government

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Shenzhen's international blocks

Launched under the guidance of the Foreign Affairs Office of the Shenzhen Municipal People's Government, these international blocks, scattered throughout Shenzhen's nine districts and one new area, provide an array of services to facilitate expat residents' life and work in the city. They are one of Shenzhen's attempts at continuously enhancing its attractiveness to international talent.



Scan for a list of service centers for expats in Shenzhen.



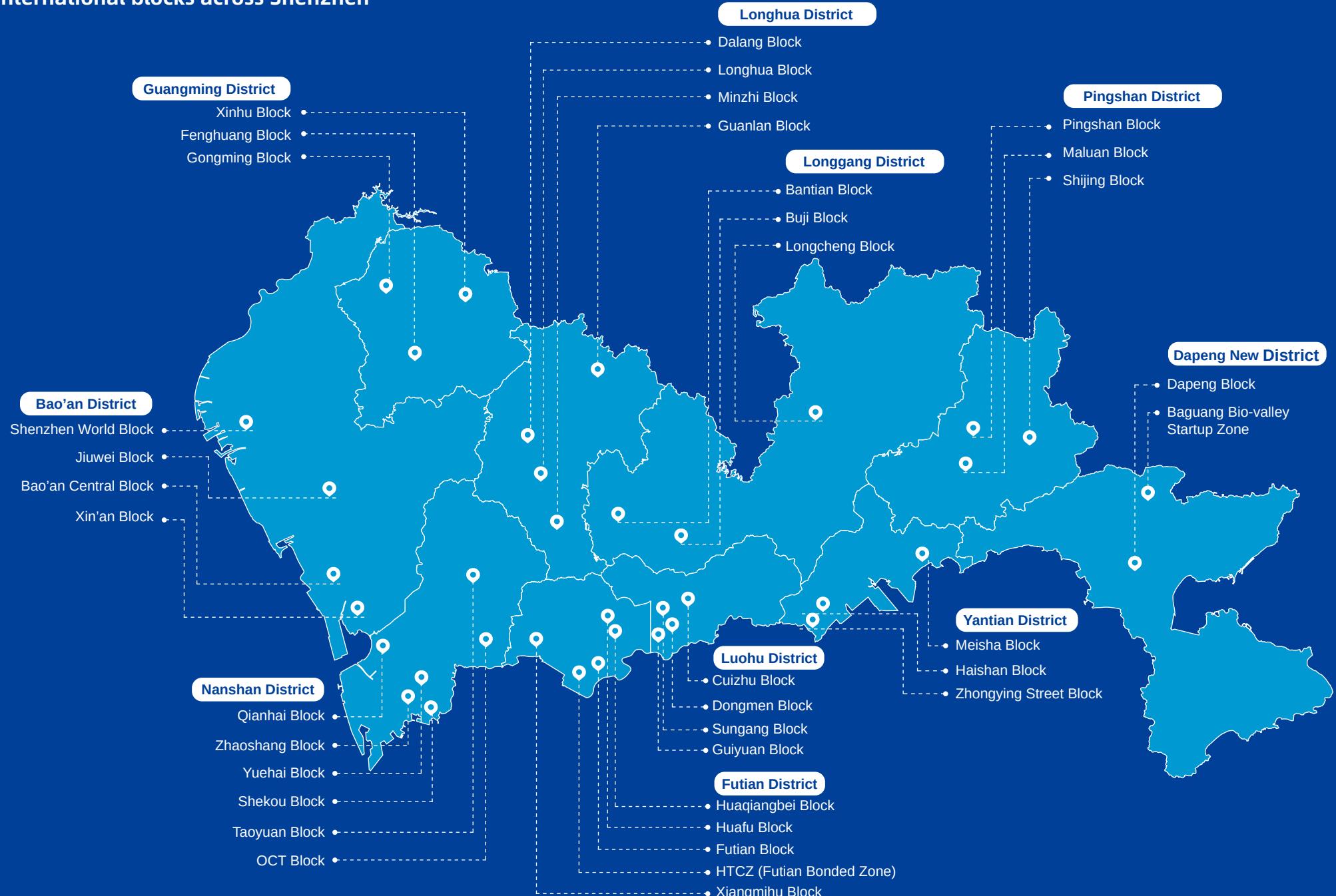
Explore Shenzhen's international blocks.



Some expatriate service centers

Center	Address	Telephone
1 Shekou Management and Service Center for Expats	2nd F, Shekou Building Annex, intersection of Nanshui and Shiyun roads, Shekou, Nanshan District	0755-26678381
2 Shekou Foreign Legal Assistance Center	1F, Shekou Building Annex, intersection of Nanshui and Shiyun roads, Shekou, Nanshan District	0755-88278656
3 Zhaochang Subdistrict Service Center for Expats	1F, Building B, Phase II, Shekou Net Valley Science and Technology Tower, Gongye 6th Road, Nanshan District	0755-21619120 0755-26834570
4 Nanshan International Cultural Exchange & Service Center	1F, Phase I, Imperial Park, Wanghai Road, Nanshan District	0755-21612083
5 Yuehai Enterprise Service Center	3F, Building T5, south section of One Shenzhen Bay, Zhongxin Road, Nanshan District	0755-86709456
6 Tao yuan Service Center for Expats	International Youth Exchange & Service Station, Shenzhen University Town, Nanshan District	17727570680
7 Longhua International Cooperation Center	4F, Tower B, OCT Central One, Mintang Road, Longhua District	0755-27617814
8 Luohu International Talent Service Center	Xinwei Community Party-mass Service Center, 5F, Block F, Dushi Mingyuan housing estate annex, #1 Shucheng Road, Luohu District	0755-25102948
9 Shuibei International Living Room	Shuibei Community Party-mass Service Center, Luohu District	0755-25612881
10 Bay Area International Exchange Service Center	Shenhang Jiali Mingju, Jinke Road, Bao'an District	0755-23351688

International blocks across Shenzhen



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